

## West River Cooperative Telephone Co.

801 Coleman Ave.

P. O. Box 39

Bison, SD 57620

June 4, 2012

Received & Inspected

FCC Mail Room

JUN 1 2 2012

Federal Communications Commission 445 – 12<sup>th</sup> Street, NW Washington, DC 20554

Marlene H. Dortch Office of the Secretary

Administrator Universal Service Administrative Company 2000 L Street, NW, Suite 200 Washington, DC 20036

South Dakota Public Utilities Commission 500 East Capitol Avenue Pierre, SD 57501-5070

RE:

To:

WC Docket No. 10-90

Reporting Requirements Pursuant to 47 CFR § 54.313(a)(2) through (a)(6) and (h)

The attached information is being submitted by West River Cooperative Telephone Company pursuant to WC Docket No. 10-90 as specified in Public Notice DA 12-279 released on May 8, 2012.

Please contact me if you have any questions.

Sincerely,

Reisenauer, Géneral Manager

Attachment

No of Copies rec'd

Fax: 605-244-7288 Phone: 605-244-5213 westriver@sdplains.com

## 47 CFR § 54.313 Annual Report WC Docket No. 10-90

Name of Company. West River Cooperative Telephone Company
Address of Company: 801 Coleman Ave., PO Box 39, Bison, SD 57620
Study Area Code (SAC): 391689
Name and Title of Officer Certifying Information: Jerry P. Riesenauer
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§ 54.313(a)(2) – Outage Information The Company did not have any outages in 2011 of at least 30 minutes in duration that affected at least ten percent of its end users or that affected a 911 special facility.
§ 54.313(a)(3) – Unfulfilled Requests for Service The Company did not have any unfulfilled service requests during the year 2011.
§ 54.313(a)(4) – Complaints The Company had no complaints per 1,000 connections (fixed or mobile) for the year 2011.
§ 54.313(a)(5) – Service Quality and Consumer Protection The Company certifies that it is complying with applicable service quality standards and consumer protection rules.
§ 54.313(a)(6) – Emergency Situations The Company certifies that it is able to function in emergency situations as set forth in § 54.202(a)(2). Specifically, the Company has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.
The Company has no residential rates (including states fees) that are below the Local Urban Rate Floor of \$10.00.
I Jerry P. Reisenauer certify that I am an officer of the company named above and that I can certify under penalty of perjury to the accuracy of the information provided herein and make the certifications required by § 54.813.
Signature of Certifying Officer  Jerry P. Reisenauer  Name
General Manager Title
June 4, 2012 Date